# DAVID "TED" TARNOVSKI

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## IT Support Specialist

Systems Administration | Cloud Architecture | Software Troubleshooting

Results-oriented and adaptable **IT operations professional** with experience in technical support, cloud deployments, and system administration. Possesses adeptness in implementing technology-based solutions for business problems, along with standards, procedures, and processes that improve business functionality. Excellent verbal & written communication skills.

**Areas of expertise:**

- ❑ Bash Proficiency
- ❑ Critical Thinking
- ❑ Linux Administration
- ❑ Data Analysis
- ❑ Network Config
- ❑ Project Management

## WORK EXPERIENCE

*OUTPOST4 STUDIO INC. 2019-2025* | **Operations Lead & Project Manager**

- Created onboarding **documentation** for contractors
- **Managed** team task lists and kanbans via Github
- Orchestrated **cloud deployments** on Netlify and AWS
- Learned **Agile methodologies**, including SCRUM
- Led daily Stand-Up Meetings, **identifying prioritie**s and facilitated team requirements to hit deadlines
- Created budgets and ensured that projects were **delivered under budget**

*AKAMAI CLOUD 2022-2023* | **Compute Support Specialist**

- Provided cloud-computing **technical support** for virtualized Linux infrastructure
- Collaborated with a diverse **remote team**
- Learned to **configure virtual machines, DNS, firewalls, Kubernetes clusters** and other web fundamentals
- Troubleshooting databases such as **MySQL and Postgres**

*MEDSYS GROUP 2021-2022* | **Field Support Analyst**

- Opened a **high-volume COVID-19 vaccination center**
- Provided **technical support and registration to seniors**
- Managed and **reported expenses**
- **Utilized rental car for travel**

## EDUCATION, CREDENTIALS & PROFICIENCIES

Bachelor's Degree
ROWAN UNIVERSITY, Glassboro, NJ

LPI Linux Essentials
Google Project Management

Trello, JIRA, Salesforce, GitHub
Microsoft Teams, Office 365, Outlook, Duo, Slack, Zoom, Google Workspace
Google Chrome, Microsoft Edge, Mozilla Firefox
LAN, SSH, DHCP, VPN, DNS
Linux, Windows, macOS, Android, iOS, Chrome OS